

Authority Times

News and Information for Customers
of the Borough of Conshohocken Authority

Volume VI Issue 1
Summer 2019



Authority Billing Basics

When Are Bills Mailed?

Sewer bills are mailed on a quarterly basis and all customers should receive 4 sewer bills per year.

The 1st quarter billing is mailed on or around March 28th each year.

The 2nd quarter billing is mailed on or around June 28th each year.

The 3rd quarter billing is mailed on or around September 28th of each year.

The 4th quarter billing is mailed on or around December 28th of each year.

Delinquent Sewer Bills

Past due accounts incur additional charges and may result in disrupted services until the account balance is paid in full.

Delinquency occurs when a full payment is not made by the due date.

It is important to understand the consequences and additional charges associated with delinquent accounts.

Delinquent accounts are subject to disconnection of water or wastewater (sewer) services.

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BOARD MEMBERS

CAROL SMITH
Chair

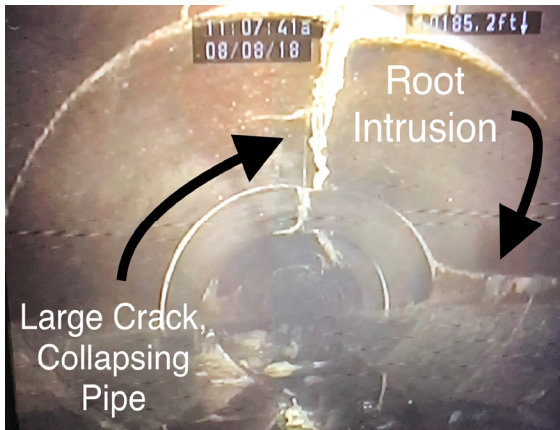
JANENE REILLY
Vice Chair

KYLE ELLIOTT
Treasurer

ANITA BARTON
Secretary

FELIX RAIMONDO
Board Member

Grants Fund Bulk of Upgrades



Sanitary sewer mains before (above) and after (below) liner installation.



**CIPP Liner Installed
Smooth Transition
Throughout Entire Pipe**

The Borough of Conshohocken Authority recently completed an evaluation of the flows in its collection system as required by the Pennsylvania Department of Environmental Protection. The purpose was to see how effectively the Authority is maintaining its collection system and how it is preventing groundwater and storm water from entering the sanitary sewer collection system. This is measured by the ratio of the annual average flow to the wastewater treatment plant from the maximum monthly flow to the wastewater treatment plant. The industry standard is a ratio of 1.3.

Due to the fact that 2018 was one of the wettest years on record, the ratio for many municipally owned systems increased to 1.4 to 1.7. The ratio for the Authority's system was 1.03. This is nearly 10 times better than the industry standard. The fact that this was accomplished during one of the wettest years on record shows how effective the Authority is at maintaining its sanitary sewer collection system.

The Authority has continually worked hard to maintain its collection system through routine televising of its sanitary sewer mains. The Authority identified numerous cracks and broken sections of pipe in the large sanitary sewer mains that convey the flows to the wastewater treatment plant.

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MEETINGS

July 23

August 27

September 24

October 22

November 26

**Meetings are held in
the Authority office:
601 East Elm St.
Conshohocken**

Meeting time 6:30 pm

**Enjoy a safe and
happy Summer**



Liner Project Funded by Grant

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The Authority developed a three-phase project to install a liner inside of this large pipe. The liner will not only repair the cracked and broken sections of the sanitary sewer main, but also eliminate all joints as it creates a single pipe between manholes. The installation of the liner basically upgrades a pipe that is near the end of its design life to a like new or better condition.

The Authority applied for – and

received - grants to fund this very important program. A Pennsylvania Small Water and Sewer Grant funded 85 percent of the \$485,528 of the first phase of the project, which involved lining more than half a mile of the Authority's largest and oldest sanitary sewers. The Authority has also already received a second grant in the amount of \$341,559 to fund the second phase of this project.

The Authority will be completing the second and third phases of this project this summer. The grants that the Authority













already received have funded more than two-thirds of the overall project costs and enabled the Authority to expedite the completion of the project.

The ability of the Authority to minimize the costs associated with having to treat ground water allows the Authority to provide all its customers with very cost-effective sewer rental fees. The long-term and proactive practices of maintaining the Authority's collection system will allow the Authority to continue effectively serve its customers well into the future.

To Flush or Not to Flush?

These items should never be flushed down the toilet

When these items are flushed down the toilet, they can cause problems in our homes, wastewater treatment network and the environment

		
Cotton Swabs	Baby Wipes	Facial Wipes
		
Cleansing Pads	Toilet Roll Tube	Medicines
		
Cigarettes	Bandages	Diapers
		
Tampons	Tampon Applicator	Sanitary Pads

Authority Billing 101

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Past Due Sewer Bills

Any balance not paid in full by the due date is considered past due (delinquent) and the account is subject to disconnection of water or wastewater (sewer) services. Additional fees are also applicable from lien fees, legal fees, water disconnection fees and water reinstatement fees.

A late fee of 10% of the past due amount will be charged to each past due account. The late fee will appear on the customer's next bill.

Can't Pay Your Bill?

Help may be available if you can't pay your utility bill by the due date. Don't wait until your service has been disconnected for nonpayment.

If you are having trouble paying your bill or simply did not receive your bill, contact customer service at **610-828-0979** Monday through Friday between 7 a.m. and 3:30 p.m. They will discuss your account with you and determine if you qualify for a payment plan.