Authority Times

News and Information for Customers
of the Borough of Conshohocken Authority

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BCA Welcomes New Account Clerk



As the Borough of Conshohocken Authority bids farewell to longtime Office Manager Linda Uccilletti, we are pleased to welcome Courtney Cole to the team as our new Account Clerk. Courtney joins the Authority with a background in finance, a fresh perspective, and an enthusiasm for learning and contributing to our organization.

Originally from Flourtown, Courtney attended Springfield Township High School before continuing her education at Bloomsburg University, where she recently graduated with a degree in Finance. Her educational background provides a strong foundation for her new role, where attention to detail, organization, and customer service are important parts of the daily routine.

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Borough Stormwater Department Makes Progress While Saving Ratepayer Dollars

A proactive, hands-on approach is improving infrastructure, reducing maintenance costs, and protecting Conshohocken's neighborhoods.

The Borough of Conshohocken's Stormwater Department is making positive strides in maintaining and improving the Borough's storm sewer system while demonstrating the value of completing work with its own personnel and resources. By taking a proactive, hands-on approach to stormwater maintenance, the Borough is working to protect public infrastructure, improve drainage, and make responsible use of ratepayer dollars.

Since beginning an active program of storm drain and inlet inspections, cleaning, and repairs in early 2024, the Borough's Stormwater Management team has focused on identifying problems before they become more serious and expensive to address.

One of the most significant advantages of the Borough's approach is its ability to perform maintenance and repairs in-house whenever practical. Rather than automatically relying on outside contractors for routine maintenance, the Borough's highly skilled personnel can use their experience, equipment, and knowledge of local infrastructure to complete appropriate work directly.

This approach offers several important benefits:

• Reduced contractor expenses: Completing suitable maintenance tasks with Borough personnel can reduce outside labor and service costs.

• Greater control over scheduling: In-house crews can prioritize problem areas and respond to maintenance needs more efficiently.

• Early problem detection: Routine inspections help identify deteriorating structures, blocked inlets, and other issues before they develop into more costly repairs.

• Better use of public resources: Keeping appropriate work in-house allows the Borough to make the most of its existing workforce, equipment, and operational budget.

While specialized equipment, major excavations, and large-scale infrastructure replacements may still require outside contractors, performing routine maintenance internally can help reserve those expenditures for projects that truly require them.

Stormwater maintenance is about more than keeping drains clear. A properly maintained storm sewer system helps manage runoff, reduce localized drainage problems, protect roadways and properties, and limit pollutants entering local waterways.

The Borough is also working to improve its understanding of the stormwater system through infrastructure mapping and condition monitoring. Combined with regular street sweeping and inlet maintenance, these efforts support a more organized, preventative approach to managing the system.

The Borough's continued investment in stormwater maintenance reflects a commitment to responsible municipal management.

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BOARD MEMBERS

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Chair

GEORGE BASS
Vice Chair

CHRISTINE BERTINO
Treasurer

JACK AMBLER
Secretary

APARNA CHHIBBER

MEETINGS

November 24
December 29
January TBA
February TBA
March TBA
April TBA

Meetings are held in the Borough Hall:
400 Fayette Street
Conshohocken

Meeting time 6:30 pm

BCA Office Manager Retires After Years of Dedicated Service



The Borough of Conshohocken Authority (BCA) officially said goodbye to Office Manager Linda Uccilletti on September 30 as she began a well-deserved retirement. During her time with the Authority, Linda played an important role in the day-to-day operations of the office and served as a familiar, friendly point of contact for residents and ratepayers.

Whether you visited the Authority office to pay a bill, had a question about your account, or called looking for assistance, there is a good chance you interacted with Linda. Her dependable nature, willingness to help, and friendly approach made her a valued member of the BCA team and a familiar voice to many in the community.

Linda understood that good customer service is an important part of providing reliable public services. She approached her responsibilities with care and professionalism, helping residents navigate their questions and making sure they received the assistance they needed. Her contributions helped keep the office running smoothly and supported the Authority's ongoing commitment to serving the community.

Since news of her retirement, the Authority has already received several messages from residents expressing their appreciation for Linda, including the heartfelt response, "Don't let her go!" Those sentiments reflect the positive impression she made on the people she assisted throughout her time with BCA.

While Linda will certainly be missed by her coworkers and the residents who came to know her, the Authority is grateful for her service and wishes her nothing but happiness in this next chapter. Retirement offers an opportunity to slow down, enjoy new experiences, and spend more time doing the things that matter most.

Thank you, Linda, for your dedication, kindness, and service to the Borough of Conshohocken Authority and the community. We wish you a happy, healthy, and fulfilling retirement!

Stormwater Department Making Great Progress

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By addressing routine maintenance needs, identifying problems early, and completing appropriate work in-house, the Stormwater Department is helping extend the useful life of public infrastructure while creating opportunities for long-term cost savings.

The bottom line: Every maintenance task completed efficiently is an opportunity to preserve public resources, prevent avoidable expenses, and keep Conshohocken moving forward. The Borough's hands-on approach demonstrates how proactive maintenance and dedicated municipal employees can make a meaningful difference for the community today and in the years ahead.

To Flush or Not to Flush

These items should NOT be flushed down the toilet

Baby wipes
Cat litter
Diapers
Disposable wipes
Fat, grease, oil
Feminine products
Paint
Paper towels
Pesticides
Pharmaceuticals



BCA Hires New Account Clerk

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Courtney is looking forward to growing professionally while learning more about the operations of the Authority and the services we provide to our ratepayers. One of her goals is to make a positive contribution to the organization while continually developing her skills and knowledge. She is also interested in finding ways to improve the customer experience, helping ensure that residents who contact the Authority receive clear information, helpful guidance, and courteous service.

As an Account Clerk, Courtney will become part of the team responsible for supporting the Authority's administrative and financial functions. She will have the opportunity to work with residents and ratepayers while becoming familiar with the processes that help keep the Authority operating efficiently. We look forward to seeing her develop in the position and become another friendly face our community can turn to for assistance.

Outside of work, Courtney enjoys football and cheerleading. As a proud Eagles fan, she certainly has plenty to keep her interested during football season!

Starting a new position is an exciting opportunity to learn, build relationships, and become part of a team. Everyone at BCA looks forward to helping Courtney settle into her new role and wishes her success as she begins this next step in her professional career.

Please join us in welcoming Courtney Cole to the BCA team! We look forward to working with her and introducing her to the residents and ratepayers we proudly serve.